



Bank of Baroda (Kenya) Ltd.

Regulated by Central Bank of Kenya

CHANGE OF BUSINESS/CUSTOMER SERVICE HOURS

w.e.f 9th August, 2025

Dear customers,

In line with our commitment to enhancing customer experience and staying competitive in the ever-evolving banking landscape, we are pleased to announce a change in the business and customer service hours for our Sarit Centre and Diamond Plaza Branches as follows:

Branch	Day	Particulars	Timings
Sarit Centre Branch	Monday to Friday	All Banking Services	9.00 am to 4.00pm
	All Saturdays except 2 nd & 4 th	All Banking Services	9.30am to 3.30pm
	2 nd & 4 th Saturday and all Sundays	Identified Banking Services only*	9.30am to 3.30pm
	Public Holidays	-	Closed
Diamond Plaza Branch	Monday to Friday	All Banking Services	9.00 am to 4.00pm
	All Saturdays except 2 nd & 4 th	All Banking Services	9.30am to 3.30pm
	2 nd & 4 th Saturday and all Sundays	Identified Banking Services only*	9.30am to 3.30pm
	Public Holidays	-	Closed

*** Identified Banking Services are mentioned as under:**

1. Account Opening Form
2. Debit Card Request
3. Net Banking Request
4. Statement Generation
5. FD Opening & Renewal Request
6. Cheque Book Request
7. RTGS/ NEFT/ Swift/ Remittance of funds to be executed on next working days.
8. Any other request/ services related to banking activities.

All such requests will be executed on the next working day.

For any inquiries, kindly visit our nearest branch or log into our website

www.bankofbarodakenya.co.ke